

UNDERSTANDING PRECAUTIONARY BOIL ADVISORIES

Water Works District No. 1 is committed to its mission to supply safe, potable water to all customers of Ward 1 by prudently following regulations set forth by the EPA and administered through the Department of Health and Hospitals. Protocols and guidelines are established to address those times when events occurring in all public water systems warrant the issuance of a Boil Advisory. The most common type of Boil Advisory is a Precautionary Boil Advisory, issued when system pressure falls below 15 psi, as a result of a broken water main. A Precautionary Boil Advisory does not mean that the water is contaminated, but rather that it could be because dirt and debris can enter the broken water main. Although the Water District exercises best practices to make the repair, followed by extensive flushing using chlorinated water as a disinfectant, appropriate precautions should be considered in the isolated area affected by the pressure loss until the Department of Health and Hospitals can confirm clear samples. Therefore, Precautionary Boil Advisories are issued by water utilities as a recommendation to boil water before consumption because an event has occurred that has caused the water quality to be unknown.

Boil Water Notices on the other hand, are issued by the Department of Health and Hospitals or their authorized representatives when customers must boil water before consumption or use bottled water. The best way to be informed about when a boil advisory is issued for your area and when it becomes lifted is to subscribe to Alerts found on the homepage of our website at www.waterdistrictone.com. Please refer to FAQ's For Boil Notices by the Louisiana Department of Health And Hospitals that can also be applied to Boil Advisory safety procedures as a precaution.